

Tommy Media Kit

Company description

Mission: Make shift workers happy and healthy, on and off the clock.

Tommy is the all-in-one employee app that includes employee scheduling, time and attendance, and messaging. The first team to use Tommy was our own. Tommy started out as a purpose built employee scheduling system. Our technology was then overhauled into an expandable open platform to meet the demands of a joint venture where we operate in-home care to pensioners in Asia. Today, Tommy can be configured to work for freelancers to the Fortune 500, whether you're waiting tables in restaurants, selling in retail stores, or providing care in nursing homes.

Media FAQ

What makes your product unique?

Tommy offers a single App that you can customise to meet the needs of your organisation. Instant messaging and shift scheduling are included out of the box. Tommy combines both a fully featured enterprise chat with the ability to enable Mini Programs for extra functionality such as smart employee scheduling, calendars, time clocking, and more.

Tommy empowers developers to create custom Mini Programs that extend what is possible on the platform. Developers can quickly build and implement highly specific employee experiences using the Tommy SDK. No need to wait for Tommy to make that feature you've always wanted that would improve the way you work.

Team Admins can customise what Mini Programs are available to Team Members and when, if they are clocked on or not for example. Tommy saves time, introduces scheduling flexibility, and improves employee wellbeing.

How do customers benefit from using your app?

With Tommy, people spend less time worrying about work schedules and receive less work interruptions while off the clock, leaving more time and energy to enjoy their personal life. We make it easy to see when you're working, update your availability, and to clock-in and clock-out. For team managers, we make sure that all timesheets are accurate so payroll has fewer errors, and we provide real-time insights into operations.

We also have a partner program for accountants, consultants, managed service providers, and digital agencies to help streamline their clients payroll process, this allows Tommy Partners to spend less time collecting data and more time advising their clients.

What type of partners do you work with?

Tommy Partner Program enables Accountants, Bookkeepers, Business Consultants, Managed Service Providers (outsourced IT departments), and Digital agencies to introduce their customers to Tommy and share in discounts, additional coaching, and support.

How much does it cost?

We aim to help as many hourly based shift workers as possible and keeping to our vision of fostering a healthy eco-system of developers creating Mini Programs and Integrations our base price (subscription price before any optional marketplace extras) is very affordable and applies only to employees that are activity using our software. Take a look at our pricing page to learn more.

Who's your biggest competition and how is your app different?

Our biggest competitor is an Excel Spreadsheet printed and displayed on the back of an office door. Some high tech variations exist, such as taking a photo of this relic and sending it within a chat on WhatsApp, Facebook, iMessage/SMS, or a combination thereof but unfortunately this is still the reality for many shift based workers.

Other employee scheduling apps do exist and there are plenty of chat apps though few combine the two together into the one seamless employee experience that is easy to use and does not require employees to share their private contact details to connect.

How and why did Tommy get started?

Tommy was founded in 2016 by Mason Fok, a self-confessed workaholic that could see first-hand the effects the always-on technology enhanced world was having on employee wellbeing and knew we could do better as a society.

Tommy's development started as a scheduling system working in the nursing and in-home care space before evolving into the full featured employee experience platform it is today where any organisation from start-up to Fortune 500 can put employee wellbeing first.

Where is your company based?

Tommy was born in Brisbane, Australia, now with offices in Gold Coast, Australia and Hangzhou, China though we are a largely distributed team working from +10 countries around the world.

Who should I contact for more information?

If you are a member of the press and can't find something you need – or you want to speak with someone from Tommy – please contact us at press@mytommy.com

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Founder & CEO

Mason Fok

Year Founded

2016

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